

## Where are people with an intellectual disability working?

People with an intellectual disability are working in:

- offices
- supermarkets
- restaurant/cafes
- farms
- packing warehouses
- libraries
- shops

## Quality commitment

IDEA Services is committed to the vision of "an ordinary life" for people with intellectual disabilities. By this we mean people with intellectual disabilities living like anyone else – exercising choice over where they work and participating as valued members of the community.

Our services are audited by Standards and Monitoring Service, against quality guidelines set by the Association of Supported Employment in New Zealand (ASENZ).

## How can I access IHC's supported employment service?

The first step is to get in touch. One of our specialist staff members will meet with you and establish what needs you have for your business.

## Contact us

If you would like more information about our services please contact:

### IDEA Services Northern Region

Level 1, 3 Margot Street  
Epsom  
Auckland 1051  
P: (09) 523 4198  
F: (09) 529 8720  
E: northern@idea.org.nz

### IDEA Services Central Region

Level 1, TSB Tower  
1-19 Fitzherbert Avenue  
Palmerston North 4440  
P: (06) 350 9372  
F: (06) 350 9373  
E: central@idea.org.nz

### IDEA Services Southern Region

Level 1, 14 Birmingham Drive  
Middleton  
Christchurch 8024  
P: (03) 341 9299  
F: (03) 366 7512  
E: southern@idea.org.nz

Or go to [www.idea.org.nz](http://www.idea.org.nz)

You can find the local office number in the white pages phone listing.

# Supported employment

Partnerships that work



## What we do

**IDEA Services supports motivated people with intellectual disabilities to find work.**

This free service offers ongoing coaching and training to the employee and liaison with the employer through regular contact and visits.

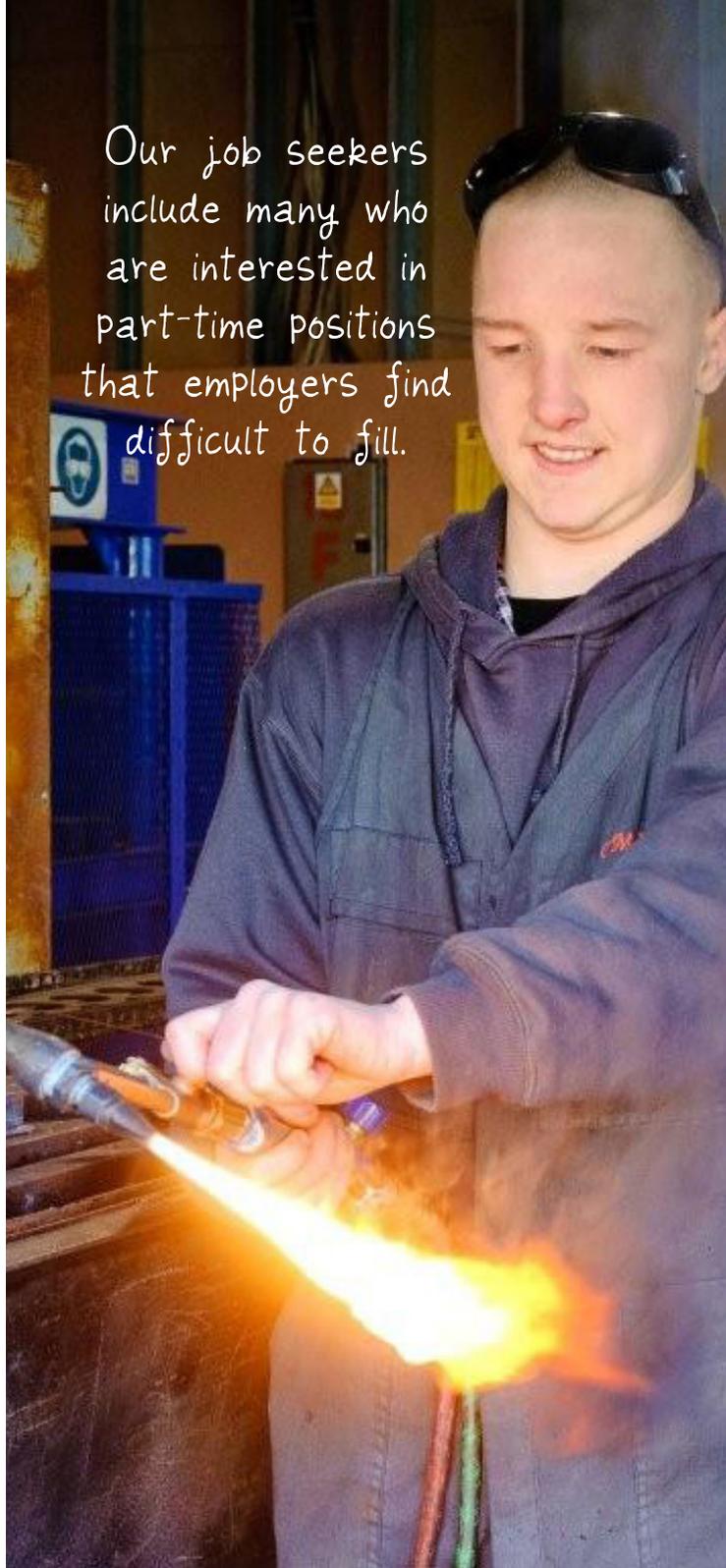
We know that employers need enthusiastic, loyal, motivated and trustworthy employees, and that's what we provide.

Our supported employment staff are experienced at finding the right person for the job. They have extensive knowledge of many industries and of people with intellectual disabilities. That means they can provide the support necessary for both the employer and the employee.

## Benefits for the employer

- Employers who welcome diversity in their staff are viewed favourably by the community, leading to ongoing business benefits.
- IDEA Services enables an effective three-way relationship between the employer, employee and supported employment staff.
- Supported employment staff can help employers to use alternative recruitment methods such as a short work trial to make sure the candidate and the job are a good fit.
- Our job seekers include many who are interested in part-time positions that employers find difficult to fill.

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**Our supported employment service assists employers by:**

- introducing motivated job seekers to employers
- matching the right person to the right job
- providing one-to-one support for the new employee, as required, during orientation
- communicating with the employer and employee on a regular basis, and providing periodic support if required.
- advising if funding subsidies are available.

**The role of the employer is to:**

- follow the same fair employment processes as with other employees
- provide clear job expectations
- communicate directly with the employee, involving supported employment staff when appropriate
- ensure a positive work environment where all employees receive the support they need.

