



Annual Report 2022

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Cover image

Alexander Szydowski and friends. A photo in the *Take a moment with us* exhibition that showcases the everyday lives of people with intellectual disabilities from all over Aotearoa New Zealand.

IHC Board Chair Report



IHC's mission is to advocate for the rights, inclusion and welfare of all people with intellectual disabilities and to support them to live satisfying lives in the community. That mission is as relevant today as ever and it is with pride that I can report on a year where IHC's staff, members, donors, volunteers, family members and friends are as committed as ever to that mission.

I want to pay tribute to all those who have worked so hard to provide quality homes and services and to keep the people we support safe. Day in, day out, our staff go above and beyond to give the people we support opportunities to thrive and to make decisions about their own lives. Indeed I feel humbled when I hear of the extraordinary contributions that some staff make, far exceeding what we should ever reasonably expect of them, particularly at a time when there is so much pressure on the workforce.

At an organisational level there have been two significant challenges this year.

COVID-19

The biggest challenge by far has been COVID-19. I remember the enormous fear of COVID-19. At the start of the pandemic, we had emergency Board meetings and the Executive Group was meeting daily. I was recently updated by Ralph Jones on the number of active COVID-19 cases, and in IDEA Services alone, there were 70 people we support and 90 staff with COVID-19. Sadly, a person in our services died during the year with COVID-19 and many have been very unwell. Our staff are vaccinated and have worked hard to support many people in our services to be vaccinated too. We have strict rules about mask and PPE use, and I know most of our staff are vigilant whether at work or not – such is their commitment to their colleagues and the people they support.

Living with the pandemic does mean we can look forward and continue to ask questions about what can be done differently. As a Board we hear of programmes of constant improvement and innovation and the challenge of balancing that with everyday service and programme delivery.

Restriction on bathing

Earlier this year IDEA Services was prosecuted by WorkSafe following the sad death of a person in services. As a result of that prosecution, management formed the view that the only way we could ensure the safety of people we support was to remove baths, spa pools and swimming pools from houses. The steps taken by management, which included an exemption policy, were supported unanimously by both the IDEA Services Board and the IHC Board. The decision was not taken lightly. Whilst there has been some, but not significant, push-back from people we support, the Disability Commissioner, Whaikaha (Ministry of Disabled People) and WorkSafe have all urged us, at times in strong terms, to reconsider the policy with a view to reinstating bathing. While we have agreed in principle to reconsider the policy, we remain of the view, that because of lack of proper funding and critical staffing issues exacerbated by COVID-19, it is simply not possible to reinstate bathing and at the same time ensure the safety of the people we support. We will continue to keep you updated on this issue.

Review of Member Council and Associations

This year we commissioned an independent report on the Member Council and Associations. That report found that this is a key area where more thinking and engagement is required. IHC has around

1,500 members and some of the most connected with the organisation are involved with Associations or the Member Council. Having considered the report, the Board has acknowledged that changes need to be made. In the year ahead, the organisation as a whole will come together and discuss the need for a refreshed strategy. Recommendations include retaining both Associations and the Member Council but being clearer and more defined about their role and scope. The report also recommended we review and improve communications with members at all levels.

New Patron

This year we also confirmed a new IHC Patron through our online AGM process. Dame Denise L'Estrange-Corbet has had a long association with IHC, particularly through the Art Awards, and is a champion of celebrating the achievement of artists and the people we support. I look forward to more of you being able to meet Dame Denise as we are hopefully able to have more events in the years ahead.

Lastly, I would like to acknowledge the huge efforts of Ralph and the senior management team. The various challenges that the organisation has faced have placed significant stress on it, particularly at senior management level. I am aware that some staff have worked extraordinary hours and have simply not taken leave because of the obligation they feel to the organisation. As with all our staff, they deserve a huge thank you.

I would also like to thank the Board members of the three main boards, IDEA Services, Accessible Properties and IHC. This is a large and complex business requiring extremely capable and experienced directors to ensure that governance of the organisation is top-notch. I remain confident that the expertise of the current cohort of directors results in the organisation being in safe hands.

Tony Shaw

IHC Board Chair
IHC New Zealand Life Member



Tēnā kotou katoa

Disability Services

Similarly to the rest of New Zealand, this past year has been one of the most challenging years we have ever faced as an organisation. COVID, seasonal flu and government vaccination mandates significantly impacted our workforce, resulting in acute staff shortages in IDEA Services and across the entire IHC Group. In many cases, our staff have worked many extra hours to help their colleagues and ensure we continued to provide quality services. Please refer to the particular commentaries in the Annual Report for IDEA Services, Choices NZ and Accessible Properties.

We ended the 2021/22 year on the eve of the launch of Whaikaha – the new Ministry of Disabled People. It has been a long time coming. We have advocated for years for the government to take a whole-of-life approach to support and we have been progressively moving our services towards people having more individualised and tailored support. A major shift in approach has been providing 24/7 support by one team working together rather than people being supported by different teams depending on where they lived or based around their day activities. These changes have been frustrated by COVID, but we are hearing good stories of how this is working well for most people. There's still more work to do and while we aren't where we had planned to be by now in every part of the country, we are confident that when COVID restrictions are lifted, we will begin to rebuild our workforce capability and as New Zealand returns to a new normal, we will progress our services strategy with renewed confidence. We are working to model where people's individual support plans are expanded

out to include individual activity plans. That doesn't mean people can do whatever they want when they want – none of us can and funding is constrained, but we do want people to be able to do more of the things they like doing and spend less of the time at a day base doing what they would rather do at home or elsewhere.

We have delivered a new activities planning tool that is being rolled out throughout the country. In addition to identifying individual preferences, it also allows us to find common interests where people can do activities together. We are establishing local partnerships where people can participate in activities and events already occurring in communities – in short, it's about community inclusion first and we will only create our own where there are gaps. That helps with staffing and transport, is better integrated with the community, is more social and services and options must continue to evolve.

Community Housing Services

Doing more in trying circumstances has become a necessity and way of life. Plenty has been written about the housing, building supply and labour shortages in New Zealand, and the lack of affordable homes is hardest on those on the lowest incomes or with accessible housing need. A good home is key to quality of life. A good home is key to disability services too, and being able to own most of our residential homes for our disability services is a real advantage. Not only does our Accessible Properties team manage the housing portfolio and secure and modify new properties when we need them – they also make small changes that make a big difference – such as modifying a home when someone's mobility changes so they can stay in a familiar home.

It has been more than ten years since we diversified IHC and expanded our well established properties division into Accessible Properties. In that time the company has been a true success story. It continues to build homes that are accessible, adding to the options for people with disabilities, and improving the housing they provide to tenants. This past year has seen emphasis given to the Healthy Homes programme with installation or upgrades to home heat pumps, insulation and extractor fans in kitchens and bathrooms.

IHC Programmes

One thing that has surprised me throughout COVID is that donations remained strong – though our Fundraising team worked hard to ensure that with content tailored to highlighting need during the pandemic. But we do not know what the impact of the downturn in the economy will be. Fortunately, Fundraising is nimble and professional about ensuring they follow best practice so that we are best placed to continue the valuable programmes we run that make such a difference.

The need is as great as ever – we continue to fight for children to have fair opportunities at their local school and the need for information and connection is as big as ever. Our advocacy, library and volunteering services continue to be in high demand, and our events remain as important as ever.

Communication and connection are key, and through donations more and more people with intellectual disabilities have been connected with devices to stay in touch with friends and family and to access online information and entertainment such as Netflix. I am also pleased that our new platform IHC Media is already providing online sessions for people with intellectual disabilities to connect with music, drumming, arts and crafts and dancing sessions online. That platform will grow and provide more online opportunities and a place where people can tell their stories in future.

In closing, I wish to thank all staff across the IHC Group for their hard work and dedication over this past year, a very difficult year. You have been outstanding in responding to COVID, supporting each other and working very long hours to keep the people we support and our tenants safe. You have done this during many struggles with good grace, compassion and and sheer hard work, and we are enormously appreciative of you all.

As I said in my Annual Report last year, here's hoping for a year of greater normality in 2022/23.

Ngā mihi nui.

Ralph Jones

IHC Group Chief Executive

Member Council Chair Report



In many respects this has been a frustrating year for the Member Council.

Late in 2021 the Board agreed that there should be a formal review of both the Member Council and Associations to look at their roles and how they work. It was a chance to think about how membership, Associations, the Member Council and the IHC Board all fit and work together. Our Associations are often a key part of communities, but many Associations work differently from each other as they respond to local need.

An independent consultant was engaged to conduct the review which included a comprehensive survey and a great many interviews. Many of you participated and the resulting report will be presented and discussed at the forum before the 2022 Annual General Meeting. I don't want to pre-empt that discussion, but we know that like me, our members are passionate about our organisation and have a real interest in the services it provides, changes within the organisation and our charitable and community programmes.

While we waited to see what recommendations might eventuate from the review, our numbers on the Member Council were bolstered by two temporary members and I am grateful to both of them. We carried on with a good deal of discussion around the various membership issues that will need to be picked up once we are operating at full strength. Top of the list is how to incorporate self-advocates as members of the Council in a way that is meaningful and not just lip-service, and in fact how to ensure that the voice of self-advocates is heard throughout the organisation.

Meanwhile COVID continued to affect activities. Many Associations' community events were cancelled, and AGMs were delayed or moved online. There was a good deal of behind-the-scene activity to ensure all our volunteers, including Association members, were fully vaccinated to minimise risk to the people we support. It created much discussion about mandates and a good deal of angst in some cases and I'm grateful for the cooperation of everyone concerned.

In addition to its own meetings, throughout the year the Member Council has been active with Associations by hosting online monthly meetings, orientations and two forums. In November we noted that the number of Associations had decreased from 33 to 28. Numbers fluctuate, but two or three of the Associations currently in recess will most likely reform this year, which will increase the number of Associations to around 30. IHC membership numbers also fluctuate – in November membership had dropped to 1,637 though membership renewal season was ahead of us. We are also heavily involved in supporting our charitable programmes and work closely with IHC Programmes General Manager Janine Stewart and her team.

To end on a personal note, I am stepping down from the role of Member Council Chair and IHC Board member at the end of this year so this will be the last time I report to you. It has been a huge privilege to be involved and I thank you all for your interest and support. I realise that there were huge expectations of the Member Council when we were first set up, and we have had to be realistic about how much we could achieve. However, I believe that the review has been really helpful in resetting those expectations and my very best wishes go to the future Council.

Barbara Rocco

IHC Member Council Chair

Community Groups



12,068

Volunteer hours

8,214

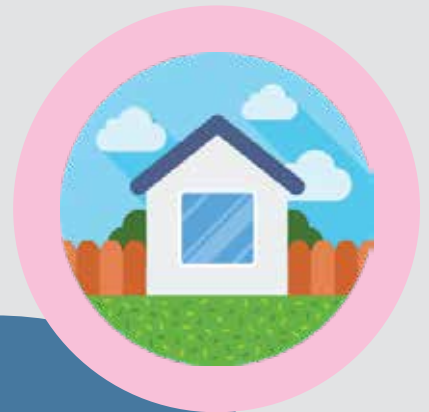
Library resources used

1,603

IHC members

21,922

Smile Club members



IDEA Services & Choices NZ

3,724

People supported

2,587

FTE staff supporting people with an intellectual disability

6,142,220

Support hours

28

People supported under Enabling Good Lives

37

People assisted into paid employment

Corporate Support

74%

of people are aware of IHC (prompted)

45%

of people are aware of IHC (unprompted)

74%

of people say IHC is a charity they can trust



Staff Development – NZQA Level



IHC & Accessible Properties

643

Owned homes available for disability services

54%

Community or public homes with a person who identifies as having a disability

1.40

Portfolio quality (NAM/Condition Grade Index 1: very good to 5: very poor)

796

Homes for disability services



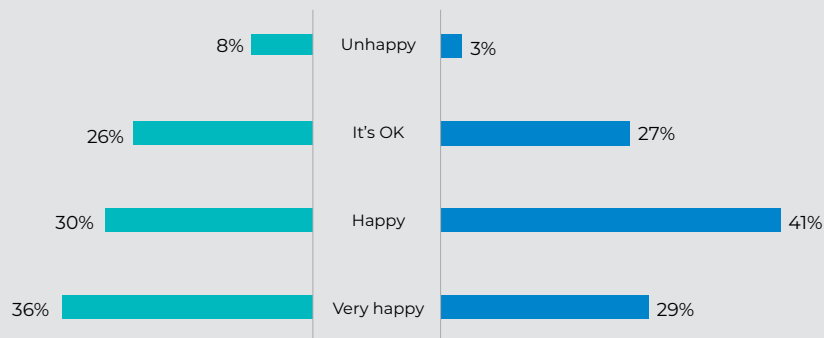
1,841

Homes for community or public housing

Tenant Satisfaction

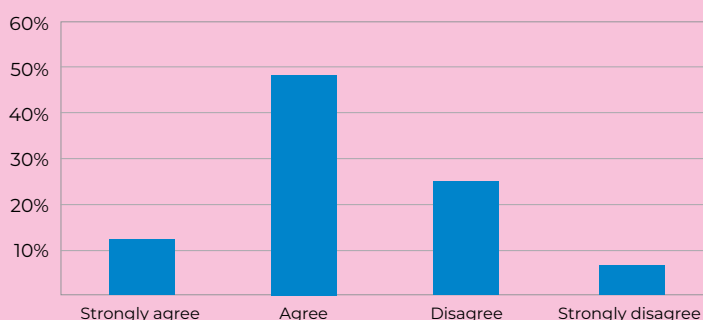
Service

Overall condition of home



Staff Survey

I feel valued by my part of the organisation – IHC Group, IHC Programmes, IDEA Services, Accessible Properties, Choices NZ

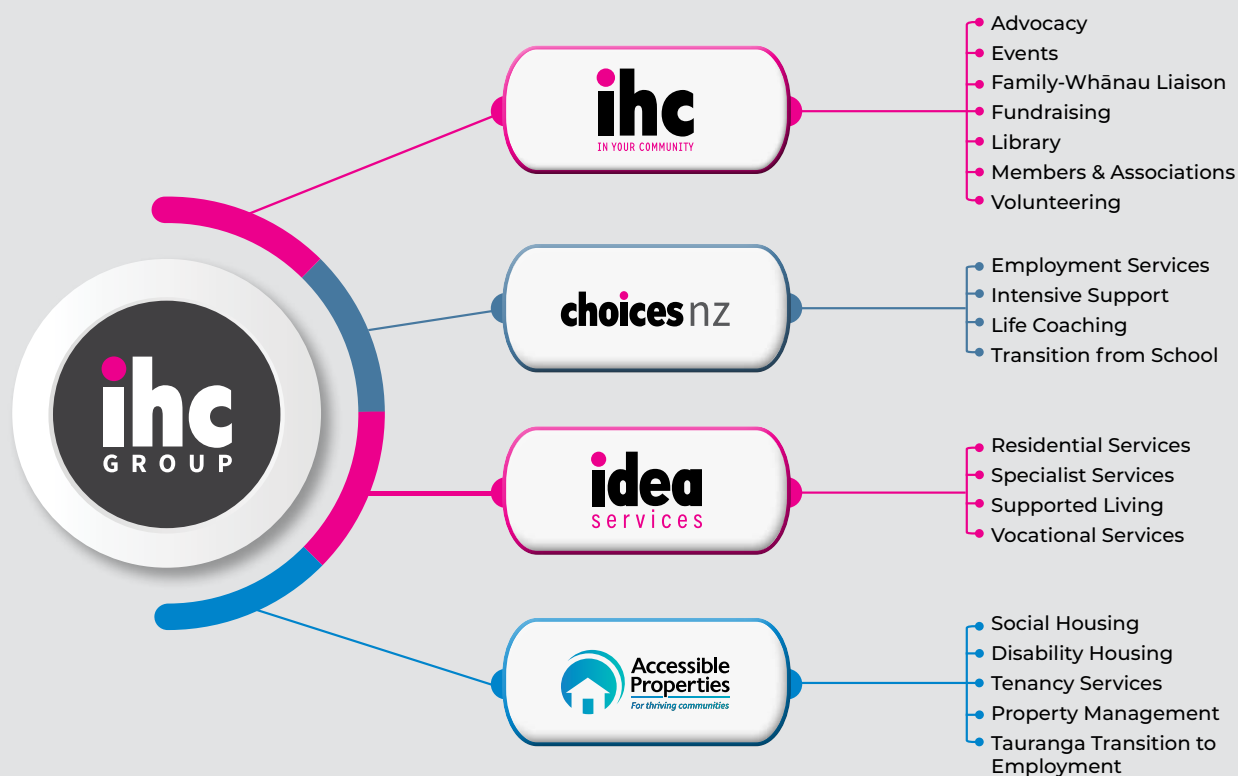


IHC Group Functions

The IHC Group is made up of IHC New Zealand Incorporated and wholly owned subsidiaries. These include Choices NZ, IDEA Services and Accessible Properties. All work with a commitment to the IHC mission and their own strategic objectives aimed at improving the lives of individuals. A key strength of the IHC Group is its ability to leverage and share expertise, including in disability services and housing, across the Group.

Our corporate support staff (including in administration, communications, finance, human resources, information and technology, risk and safety, and service development and strategy) deliver expertise and support services throughout the IHC Group. The IHC Group employs a total of 3,831 staff.

The Group commissioned an independent survey of New Zealanders aged 18 years and over to discover the level of awareness and understanding of IHC and its subsidiaries. It found that IHC is well known, with 74% of those surveyed aware of IHC (up from 67% in 2020).



As COVID-19 lockdowns were phased out and New Zealand moved into the traffic light system, it became easier for the people we support to get out and about in the community with their friends and family. However, like the rest of the country we have faced staffing pressures because of low unemployment and general sickness. We have continued to work hard to balance the safety of the people we support and our staff and the ability for everyone to return as much as possible to normal. We have done this by introducing surveillance testing and providing information and support around vaccinations, while continuing to manage correct PPE sign-ins for visitors.

Over the past couple of years, we have been making changes and putting programmes in place to provide people in our services with more flexibility and options in how they spend their day. For most people in residential services, this means a mix of doing things and working towards goals at home and elsewhere, as well as having the opportunity to connect online.

For people who live with family or other providers, we have increasingly introduced modified programmes where we are utilising day bases more as a place where some purpose-built activities take place, as well as a stop-off point where they can hang out between different community activities.

We're working hard to work smarter. We launched a range of popular virtual webinars for people across the country to take part in, including kapa haka and the launch of the new IDEA Services waiata, drumming and arts and crafts. We ended the year with an online disco where we all dressed up, danced and had an all-round good boogie to lots of upbeat pop and Christmas songs. Because these proved so popular, we are looking at a platform where we can host more in the coming year and that will also be available to people outside of IDEA Services. Netflix was also introduced into many of the homes of the people we support.

IDEA Services began rolling out a new electronic medication management system called ICHART. ICHART links support workers, pharmacies and GPs in one system so that administering medication is safer and more efficient and less time consuming. Most GPs say they're finding it very easy to use, and for the people we support, this has meant beneficial medication changes because prescribers and pharmacies can see the same information in real time. Additionally, it has been helpful for specialists and consultants supporting people in our services where face-to-face visits haven't been possible. ICHART is now live across the entire South Island and a range of areas in the North Island, with the goal of it becoming nationwide by the end of 2022.

To boost recruitment of support workers, we launched a new Become a Support Worker page and a number of recruitment drives. The new website highlights a rewarding career pathway for new recruits, including qualification and professional development opportunities.

Six IDEA Services and Choices NZ staff were awarded scholarship funding through the IHC Scholarship Fund. The scholarship recognises and develops leadership potential across the organisation by providing funds to study for relevant qualifications and courses. Additionally, two more staff were awarded a one-time IHC Specialist Disability Knowledge and Clinical Practice Scholarship to gain professional skills specifically in the health and disability sector.

IDEA Services launched learning opportunities for managers in a range of areas, including annual health checks, infection prevention, nutrition and meal planning, positive behaviour support, palliative and end-of-life care and a trial for active support. These provide managers with a foundation knowledge of specific areas along with the latest developments and ways of working.

In Manawatū, Kathleen and Jenny had a great day baking muffins. Across the year in IDEA Services and Choices NZ, we supported nearly 4,000 people to take part in different activities of interest.



Choices NZ has continued to provide flexible services to disabled people across New Zealand, supporting them to achieve their goals throughout the 2021/22 year.

There were 243 people either referred or enrolled across five government-contracted services, supported by 17 staff, including 10 facilitators across the country and four life coaches in the MidCentral DHB region. The number of people supported decreased by 138 from last year.

Once again, a highlight in 2021/22 was supporting 37 people into paid employment. With a complex job market in the past financial year, we were pleased to see a 23% increase in the number of people in our employment services achieve their goals. More than 170 people are currently choosing our employment services.



People supported by Choices NZ have taken part in a range of activities across the year, including first aid courses, horticulture and park maintenance, aikido, aqua aerobics, coffee courses and acting.

The Employment Services in Schools pilot programme in Canterbury and Southland has picked up steam and has been extended to the end of June 2023. Our goal for 2022 is to increase the number of young people choosing this service by 100%. We currently have 19 young people enrolled and five new enrolments ready to enter this service as soon as we have a facilitator employed in Timaru.

Our Transition from School service has continued to grow with 12 young people currently enrolled. Where we also provide the Employment Services in Schools programme, we have found more and more people are picking the Transition from School programme to plan for their next steps.

In the MidCentral DHB region, our life coaches are currently working with 28 people.

Our Intensive Support Service, also based in this region, continues to be actively sought by Mana Whaikaha. We are currently supporting 10 people, with three people soon to be discharged.

We were fortunate to partner with a range of great community organisations, including HELL Pizza, Recreational Services, Project SEARCH, Achilles International, Industry Training Solutions, Dress for Success and the Lido Aquatic Centre.

Luka's day starts early with an 8km ride to his Project SEARCH internship at Burwood Hospital.

Accessible Properties

This year Accessible Properties signed a memorandum of understanding (MOU) with Kāinga Ora to help accelerate the development of public and affordable homes across Tauranga and the Western Bay of Plenty.

Partnerships are central to Accessible Properties' plans to deliver solutions to New Zealand's chronic housing shortage.

Currently it has close to 1,200 homes in the Bay. The MOU will play an important role in a multi-faceted approach involving local government, iwi and developers, designed to increase that number and provide homes for people in need.

We continue to work closely with IDEA Services to ensure the homes and services it provides are safe and meet the needs of its tenants and the people it supports.

It is rewarding to see the difference this makes. A fall left one IDEA Services resident unable to get up the steps to her dining table. The Accessible Properties team installed a ramp in her home of 30 years so she can again join her flatmates for meals.

Despite COVID-19, our Healthy Homes programme made good progress during the year, providing warm, dry and healthy homes for service users and tenants.

By year's end we had installed over 650 heat pumps and installed or upgraded insulation in nearly 100 homes. In addition, extractor fans were installed in many kitchens and bathrooms, and we're making sure that windows and doors seal properly to prevent draughts.

The programme will ensure our properties meet the Government's healthy homes standards for community housing that are due to come in to effect from July next year.

The challenges that COVID-19 has created for the construction industry have been well canvassed and have continued to impact the Accessible Properties building programme. Despite this we are pleased that tenants have moved into 43 homes during the past 12 months.

When their tenancy came to an end, the family of 11-year-old Mataese, who is in a wheelchair and dependent on others, needed to find a property that would meet her needs.

With support from Trident Homes, Accessible Properties found and adapted a home for the family. Now she can get to all areas, sleep in her own bedroom, wash in a bathroom that accommodates her medical equipment, and socialise with her family.

There is someone who identifies as having a disability in 57% of Accessible Properties' community or public homes.



As an IHC subsidiary, Accessible Properties prioritises matching people with disabilities with housing that meets their needs. Six one-bedroom accessible units, with features specifically designed to suit elderly tenants, were completed in Te Puke during the year.

Notwithstanding rising costs and the availability of building materials and contractors, new legislation effective from August 2022 will make it easier for us to maximise the potential of our properties. The new standards will allow people to develop up to three homes of up to three storeys on most sites without the need for a resource consent.

Community building as well as home building is integral to our work, especially in Tauranga where we are the largest social housing provider.

This year we have worked on initiatives such as the new community centre and 899 Cameron, a pop-up-park in Tauranga. The park is on a

vacant section owned by Accessible Properties. It will be developed into housing but while it's empty, we have turned it into a real asset for the area.

Through connections with local and national organisations, we have been able to support our tenants with garden clear-ups, firewood funding and a sustainable neighbourhood project. We have also referred 35 tenants through the Transition to Employment initiative, which supports them to find employment.

Accessible Properties homes are “a place to belong and thrive”, and in another challenging year, we have continued to help our tenants feel settled in their homes and connected with their community.

IHC Programmes is IHC's charitable arm and is mainly funded by donations. It includes advocacy initiatives, volunteering, membership, fundraising and the library.

Advocacy

The work of IHC's Advocacy team has long included strong support for the establishment of an independent Ministry of Disabled People.

In May the Government announced that a new Ministry would launch in July, representing a paradigm shift in the way disabled people are viewed and valued as equal citizens. It also announced that under the Ministry there will be a nationwide roll-out of Enabling Good Lives, the programme that gives disabled people greater choice and control over their supports and their lives.

Our ongoing work with the Ministry of Education included submissions on its proposal to open up enrolment in specialist residential schools, the High Needs Review and school attendance, as well as continued engagement on the overuse of restraints in specialist residential schools.

This year's Inclusive Education Survey was a follow-up to surveys carried out in 2014 and 2019. It received five times as many responses than the first survey, indicating high levels of stress on the parents and families of disabled students.

Almost all respondents (99% educational professionals, 95% families and 100% medical professionals) said that funding for disabled students does not deliver what they need to access education.

The results show a few positive gains overall, but despite significant investment in reviews, action plans and new learning support coordinator positions, the picture remains grim for disabled students in the classroom.

During the year, the Advocacy team engaged with organisations and made submissions across the sector on matters that affect intellectually disabled people, including:

- the Ministry of Health's poor response to the Ombudsman's Off the Record report released in 2020
- The Oversight of the Oranga Tamariki System and Children and Young People's Commission Bill, which undermines the protection of children, particularly intellectually disabled and Māori children
- significant gaps in the protection of disabled adults who are at risk of abuse, harm and neglect
- the Productivity Commission's Fair Chance for All inquiry into the drivers of persistent disadvantage
- the New Zealand Bankers' Association's draft principles for customers who need additional care
- the Law Commission's terms of reference for the review of the Protection of Personal and Property Rights Act.

We also advocated for lowering the superannuation age for intellectually disabled people, for people in residential care to receive benefit increases and the winter energy payment. We asked that disability service provider terms are produced in Easy Read and asked that the Ministry of Health update the information it publishes about the health of intellectually disabled people.

IHC's work to support self-advocacy, critical to the self-determination of intellectually disabled people, continued during the year. As well as engagement with the people we support, we also worked directly with external organisations including care organisations and nursing, health and safety and psychology students to facilitate understanding of the rights of people with intellectual disabilities.

Volunteering and Family-Whānau Liaison

The IHC volunteering programme continues to flourish, particularly i-volunteering, which has built on the success of its inaugural year.

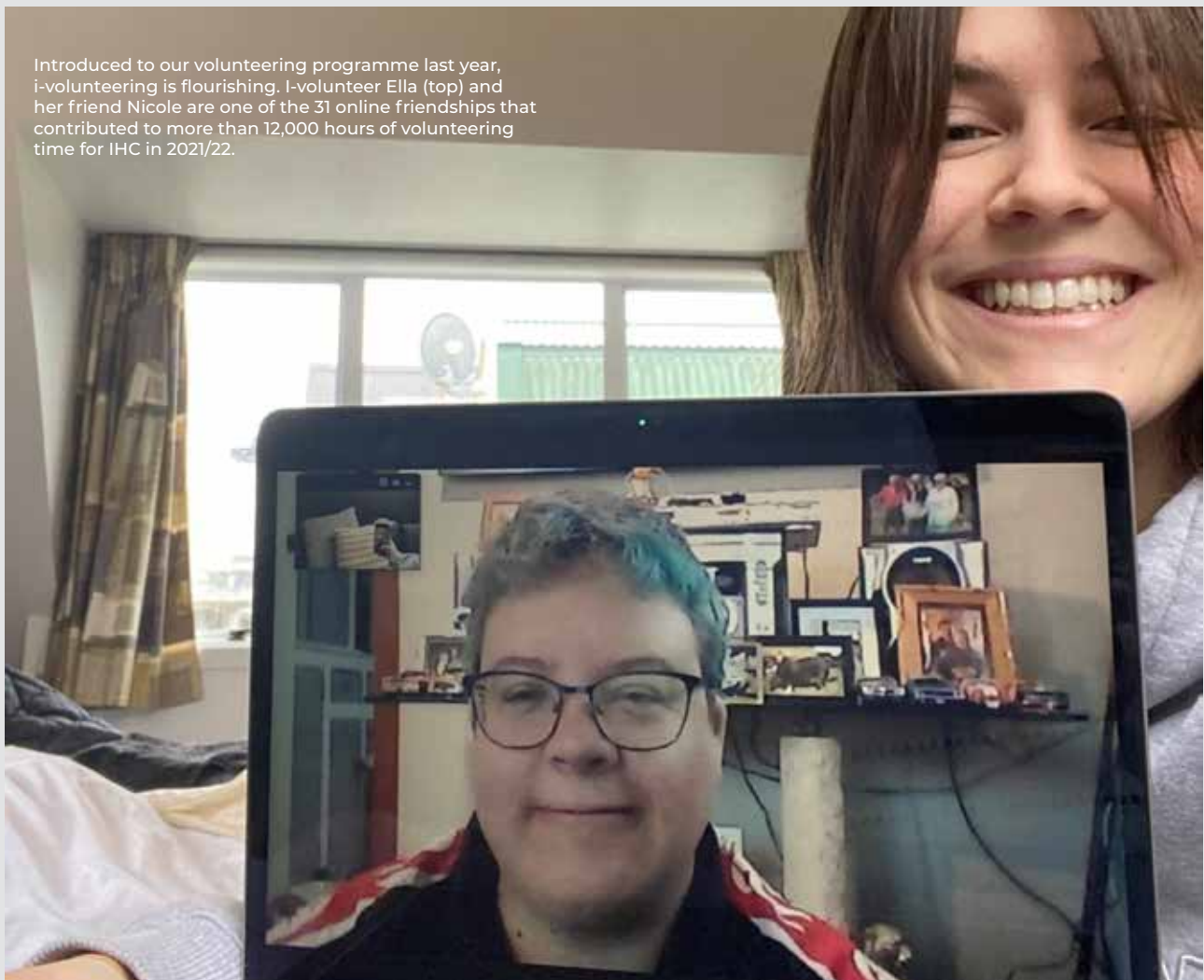
There are now 31 i-volunteers who are matched with an intellectually disabled friend they can connect with online or by phone. Technology also allowed face-to-face volunteers to keep in touch with their friends during the long periods of lockdown restrictions over the past 12 months.

The i-volunteers and 553 face-to-face volunteers contributed 12,068 hours of their time to the programme. More than 170 relationships are new this year, and we endeavour to make sure people with similar interests and passions are matched together.

We made further progress in our ongoing work to remove barriers to becoming a volunteer with the introduction of an online application process.

Our small Family-Whānau Liaison team of four supported 304 families during the year. There has been an increase of 72% in referrals in the four years since the team was established. Enquiries fall into key categories of respite, education support, intellectual diagnosis assessments and general information.

Navigating the complexities of disability support services can be challenging if not insurmountable for many families. Family-Whānau Liaison has helped to connect families with a wide range of supports and services as well as running very successful workshops to support the wellbeing of parents and carers.



Introduced to our volunteering programme last year, i-volunteering is flourishing. I-volunteer Ella (top) and her friend Nicole are one of the 31 online friendships that contributed to more than 12,000 hours of volunteering time for IHC in 2021/22.

Fundraising

Uncertain times and tightened purse strings have not affected the generosity of IHC donors who gave a total of \$14.2 million this year, a remarkable \$1.8 million more than last year.

The donations were made by 35,554 people, including 26,042 IHC Smile Club members who gave \$7.154 million.

The Smile Club continues to be one of the most effective ways for people to make a difference in the lives of New Zealanders with intellectual disabilities and their families. Individual Smile Club members give a monthly donation and have contributed \$71 million since the club was established 20 years ago. Successful investment in the Smile Club membership has seen it increase by more than 4,000 from last year.

Another of IHC's flagship fundraising programmes, the Calf & Rural Scheme, celebrated its 40-year anniversary in May. The scheme has raised more than \$40 million, mostly from around 10,000 generous dairy farmers. This year it brought in \$1.1 million to support IHC's work in rural communities.

Bequests continue to play a very important role in the work IHC does. In 2021/22 we received \$3.2 million from the estates of 78 people, helping to ensure we can carry out our mission to support all people with intellectual disabilities in New Zealand.

Thirty-one charitable trusts provided \$443,000 in grants for specific parts of IHC's charitable work, and we are also grateful for the benefaction of major individual donors who choose to make a lasting and strategic impact on areas of work they really care about.

The overall cost of fundraising was 19 cents in the dollar, which includes the cost of investment in growing the Smile Club. If this is removed, along with any income associated with that investment, the cost of our fundraising is a very low nine cents in every dollar spent.

Library

The library is a hub of information for the disability community, supporting both caregiver and sector needs. It is free and available to anyone living in New Zealand.

It has an up-to-date collection of resources on intellectual disability, autism and other developmental disabilities, both in hard copy and electronic formats, which can be accessed through the online catalogue. Once again COVID-19 meant increased use of e-books, from 850 last year to 1,897 this year, as lockdowns prevented access to the physical library collection.

Most IHC Library members are parents or primary caregivers of someone with an intellectual disability or autism and they made up the majority of the 634 new members who joined the library in 2021/22. Other groups included educational and care professionals and researchers.

Development of Stand Tall, an online game that helps young people learn and practise independent living and financial literacy skills in a fun and engaging way, made good progress during the year. Both the web and app versions are ready for release. More levels will be released early in 2022/23.

The library also provided valuable resources to Awhi Ngā Mātua, an online community run by and for parents of tamariki with disabilities in New Zealand. It continues to foster relationships with other organisations and houses and administers the library collections for Barnardos New Zealand, Music Therapy New Zealand, New Zealand Williams Syndrome Association and Wellington Down Syndrome Association.

IHC Art Awards

For 18 years, the IHC Art Awards have recognised the talent and displayed the work of artists with an intellectual disability from all across New Zealand.

This year high school students took out two of the major prizes from a total of 356 entries.

Danni-Lee Kokiri, 18, from Lower Hutt won first place overall for her painting *The Chakra Forest*. The painting is a depiction of a scene from her favourite anime, *Naruto*.

Lily Reardon, 15, a student at Papanui High School in Christchurch, won the inaugural IHC Youth Award. Her work was a pen and watercolour drawing, *My Mind*, that illustrated the anxious thoughts racing through her mind at school.

Second place in the open category went to Deshan Walallavita for his acrylic painting, *Friesian Cow*. Emma White's *Portrait of Amy Winehouse* took out third prize.

The L'affare People's Choice award winner was Matthew Tonkin with his screen print *Aeroplane*.

Matthew's work was one of four selected by NZ Post for a new set of collectable stamps. The four artworks are the past four winners of the L'affare People's Choice Award.

A total of 11,586 votes were received for the People's Choice category. This was a huge increase from 1,699 in 2019.

The winners of the IHC Art Awards are selected by a judging panel of high-profile New Zealand artists. This year's judges were Judy Darragh ONZM, Paul Hartigan and Otis Frizzell who completed the judging online due to the nationwide lockdown.

The top 85 artworks went on display at the IHC Art Awards Pop-up Gallery in Wellington. The sale of artworks raised \$13,718.25 for the artists.



Taita College student Danni-Lee Kokiri won the top prize of \$5,000 in the national IHC Art Awards. Photograph: Monique Ford, Stuff



Danni-Lee's winning painting, *The Chakra Forest*, was inspired by her favourite anime, *Naruto*.



Lily Reardon's work, *My Mind*, colour-coded her feelings about being in class.

Financial Statements

Go to ihc.org.nz for the full report.

The summarised financial statements have been extracted from the audited Group Financial Statements, signed 25 August 2022.

INCOME STATEMENT for year ended 30 June 2022

	2022	2021
	\$000	\$000
SERVICES		
Revenue		
Government contracts	315,250	293,838
Fees charged for services	29,264	27,625
Other revenue	4,808	1,305
	<u>349,322</u>	<u>322,768</u>
Expenses		
Personnel	(277,792)	(252,730)
Accommodation	(44,008)	(43,272)
Other	(19,498)	(18,622)
	<u>(341,298)</u>	<u>(314,624)</u>
Net surplus from services	8,024	8,144
PROPERTY DIVISION		
Revenue	53,325	51,572
Expenses	(49,444)	(44,992)
Net surplus from property division	3,881	6,580
COMMUNITY PROGRAMMES		
Revenue		
Fundraising revenue	10,353	9,024
Other revenue	571	678
Legacies received	3,259	2,729
	<u>14,183</u>	<u>12,431</u>
Less direct fundraising expenses		
Fundraising investment and marketing expenses	(1,642)	(2,618)
Fundraising administration	(1,062)	(1,236)
	<u>(2,704)</u>	<u>(3,854)</u>
Net surplus from fundraising expenses	11,479	8,577

IHC Programmes expenses	(3,908)	(3,772)
Service development programmes	(919)	(1,554)
	<u>(4,827)</u>	<u>(5,326)</u>
Net surplus from fundraising	6,652	3,251
Gain/loss on sale of property	4,704	4,953
Government property grants	-	1,115
Other non-operating	28,804	19,115
NET SURPLUS	52,065	43,158

BALANCE SHEET as at 30 June 2022

ASSETS		
Current assets	77,947	54,711
Non-current assets	489,485	475,340
TOTAL ASSETS	567,432	530,051
LIABILITIES		
Current liabilities	(102,029)	(281,428)
Non-current liabilities	(202,364)	(37,649)
TOTAL LIABILITIES	(304,393)	(319,077)
NET ASSETS	263,039	210,974
EQUITY	263,039	210,974

STATEMENT OF CASH FLOWS for year ended 30 June 2022

Net cash inflow from operating activities	43,073	36,587
Net cash outflow from investing activities	(31,554)	(29,608)
Net cash inflow/(outflow) from financing activities	572	(780)
	<u>12,091</u>	<u>6,199</u>
Add opening cash brought forward	34,546	28,347
Ending cash carried forward	46,637	34,546

Governance and Leadership

IHC Board

Tony Shaw | Chair

Andy Evans | Accessible Properties Chair

Murray Harrington

Lynne Lane

Barbara Rocco | Member Council Chair

Suzanne Win | IDEA Services Board Chair

Mark Campbell

Ralph Jones | Chief Executive

Member Council

Barbara Rocco | Chair

Mark Campbell

Janet Derbyshire

Anne Gilbert

Cherie McConville

Vicki Owen

Kay Pearce

Cassy Williams

IHC Executive Group

Ralph Jones | IHC Group Chief Executive

Joan Cowan | Chief Operating Officer, IDEA Services and Choices NZ

Deborah Hammond | General Manager Group Health and Safety

Donna Mitchell | General Manager Service Development and Strategy, General Manager Human Resources

Greg Orchard | Accessible Properties Chief Executive

Andrew Procter | General Manager Corporate Services

Gina Rogers | General Manager Communications

Janine Stewart | General Manager IHC Programmes

